



# Britsafe Security

## BRITSAFE OFFICER GAINS PRESTIGIOUS AWARD



One of our Officers has won the 'Service to the Customer' category in the Yorkshire round of the British Security Industry Association's Annual Security Officer Awards 2005.

**Tony Wells** (pictured left) from Malton won the award for his work at Barrons in York. He has demonstrated a consistent dedication to his role as a Security Officer. He is always first to report incidents to the customer, whether they are security related or not and regularly suggests improvements to the site, many of which have been carried out.

"Tony takes his responsibilities and duties to a personal level in order to get the best results for the customer", says Dave Cuddy, York Operations Manager. "Due to his proactive nature, he displays a full understanding of how to deter crime by effective patrolling techniques and his actions have prevented two attempted break-ins. He is an excellent ambassador for Britsafe and the security industry."

Barrons say, "Tony has proven to be a great help in our own on-site training and procedures by highlighting various areas in which we could improve. He is a valuable member of our team upon whom we can rely 100% and his contribution to our company is invaluable."

The BSI A's Security Officer Awards are presented regionally throughout the UK, with the winners going forward to the national judging phase. The national winners will be presented with their awards by Peter Hermitage QPM, Chairman of the Security Industry Authority at the Association's annual luncheon on 22 June 2005 at the Grosvenor House Hotel in London.

**Well done Tony and Good Luck in the National Awards**

## TAX RELIEF ON LICENCE FEE

If you pay your own licence fee you will be able to claim tax relief against your taxable income. For example, if you pay the basic rate of tax the relief is worth £41.80.

**Contact your Tax Office  
NOT BRITSAFE**

## PHONE NUMBERS

When calling Britsafe to speak to somebody in the York office please use the following number: **0845 230 3444** for the following reasons:

1. It is cheaper for our clients – they will only be charged for a local call no matter where you are calling from.
2. We have had a few instances where the caller has mistakenly dialled an incorrect digit resulting in a member of the public being disturbed in the silent hours. As 0845 numbers are for business using this new number will reduce the likelihood of this happening.

**REMEMBER FROM NOW ON TO SPEAK TO ANYBODY AT BRITSAFE  
DIAL 0845 230 3444**

**Please note you must still dial 0845 230 3738 for check calls and to book on and off duty.**

## HOW WILL THE NEW LICENSING LAWS BE ENFORCED?

SIA Investigators will have the right to enter certain premises, such as Security Company offices, to check records. The inspectors will be working collaboratively with local authorities, the police and other agencies to ensure a co-ordinated approach to enforcement.

## NEW PIN NUMBERS

On the 18 April 2005 the PIN numbers issued to you for logging on and pay purposes will be changed. We are coming to the end of our 3 digit PIN number sequence and now need to adopt a more traditional 4 digit Personal Identity Number for all of our officers.

To keep the changes manageable and to prevent confusion, it has been decided that all those officers with PIN numbers from 001 to 999 will simply have to add a further zero (0) to their number. For example; if your PIN is 003, you will become 0003. Similarly, if your number is 955 you will become 0955.

These changes will take effect at midday on the 18 April, so you will be able to book off on the morning of that day using the old number, but you will need to book on using the new number that night.

## CRIMINAL RECORD CHECK

As you are aware the Licensing of Security Officer by the Security Industry Authority is a mandatory requirement.

All employees who have been resident in the UK **for less than 5 years** are required to provide a criminal record check for the previous country of origin. This must be carried out by all employees who have not been resident for 5 years by 1 June 2005.

**Unless this certificate is received by Britsafe we will not be able to employ you.**

Ensure you comply with this request otherwise you will not be able to work in the security industry.

## WHAT WILL HAPPEN IF YOU DON'T COMPLY?

Non-compliance with the new licensing rules potentially means individuals would be committing a number of new offences including:

- Provision of designated security services without a licence
- Employing an unlicensed person in an activity requiring a licence
- Obstructing an SIA inspector
- Making false statements to the SIA
- Violating the terms of an Approved Contractor Scheme (if the scheme becomes compulsory in the future)

People operating in the industry without a licence could face prosecution. The penalty on conviction in a Magistrates Court is 6 months in prison or a £5,000 fine, or both. Conviction at a Crown Court could be an unlimited fine/five years imprisonment.

[www.securityhelpdesk.co.uk](http://www.securityhelpdesk.co.uk)

To keep Security Officers up-to-date during the roll out of licensing, and beyond, the BSI A have created a new website for frontline personnel.

*Security Helpdesk* is specifically produced for Security Officers. It is the first website for frontline security staff and covers practical day-to-day operational topics, industry best practice and core competency skills.

Step-by-step picture guides to key subjects, with fully illustrated examples and scenarios, will also explain many of the essentials at a glance. In addition, BSI A team leaders and officers will be able to e mail their queries on licensing and other topics, with answers to be provided through a panel of experts under-pinned with advice from the BSI A and SI TO.

## BID FOR SALE ITEMS

The following items are offered for sale with any monies received being donated to charity.

If you are interested in bidding for any item, fill in the enclosed form and return it to Britsafe House as soon as possible.

<b>COMPUTERS</b>	
Ref No	Item
C2	Computer—P5-200
C3	Computer—P1
C4	Computer

<b>KEYBOARDS</b>	
Ref No	Item
K2	Keyboard—Gateway 2000
K4	Keyboard—Gateway
K5	Keyboard—ASI
K6	Keyboard—Gateway
K7	Keyboard—Microsoft
K8	Keyboard—Microsoft

<b>MOUSE</b>	
Ref No	Item
M2	Mouse—Microsoft
M3	Mouse—Microsoft
M4	Mouse—HP

<b>MONITORS</b>	
Ref No	Item
Mon 2	Minitor—Vivitron—13”
Mon 3	Minotr—VX1120—20”

Ref No	Item
DT	Dining Table—Round extending to oval with 4 chairs

## COMPANY GROWTH IN THE BIRMINGHAM AREA

Britsafe have been successful in adding 3 new sites to our client list in the Birmingham area this month. We have taken over duties at I deal Standard in Wolverhampton, Qualtronic in Tipton and a further Nightowl site this time in Rugby. Much of this success can be based on the quality of service we provide on our other customers premises in the various branches so it is clear that all of our efforts are recognised and are now being rewarded.

The company would like to welcome, Innocent Ndlovu, Rachel Jones, Roger Goodyear, Harold Gould, Patrick Kray and Ahmed Mohammed to the company and hope that they will enjoy their careers with Britsafe.